



## **Briefing Paper in Respect to Moving Treatment Room from Firsway to Chapel Road Clinic**

Pennine Care currently delivers a treatment room service for ambulatory patients across four neighbourhoods at six locations in Trafford. The service is aiming to consolidate its delivery into one key location per neighbourhood to improve productivity. The central neighbourhood locations are delivered in two locations at present; Chapel Road Health Centre and Firsway Health Centre, Sale a GP led clinic.

Following a significant increase in rental charge by Firsway GP Practice and as part of the estates consolidation work referred to above, a review of this delivery venue has been carried out. The current cost of rent and consumables at Firsway for 2x treatment rooms is approximately £23 000 which is very high. The charges were increased in 2016 without notice, the previous charges being £7 500. To give a better service to patients, treatment rooms across Trafford are also now holding wound care stock within the clinics. At Firsway there are no storage facilities so this cannot be implemented there. It is important to Pennine Care that residents arriving are greeted and supported to attend clinics. It is, therefore, also necessary to have a designated administrative staff member for Firsway treatment rooms as there are no reception facilities, this again increases costs.

### **PROPOSAL**

The proposal is for Pennine Care to transfer the delivery of a treatment room clinic from Firsway Health Centre to Chapel Road Clinic (Sale), a Pennine Care building, with purpose built treatment rooms, storage facilities for wound care stock, and reception facilities. The only change to the service will be the delivery venue. The level of service and staff groups delivering the service will remain the same. Our aim is to ensure that patients continue to receive a high standard of service which is accessible and effective.

### **IMPACT ON AVAILABILITY AND ACCES**

Currently Firsway treatment room offers 2x treatment beds, Monday to Friday 0800-1600. At Chapel Road Clinic we will offer clinics Monday, Tuesday, Wednesday and Friday 0800-1600 with a proposed Thursday clinic from 11.30am to 7.30pm. This extended opening time is based on service user feedback and will provide more flexibility for the needs of the patients and has proved popular in other venues with residents who work full time.

### **IMPACT ON PATIENTS**

A recent survey on how patients arrived at Firsway Health Centre showed that 82% arrived by car, 8% arrived by bus, 6% arrived by taxi and 4% arrived on foot. It can be concluded, therefore, that most patients will access Chapel Road Clinic by car.

Trafford Council and health services are integrated to provide health care for the people of Trafford.

Chapel Road Clinic has a large car park to the rear of the building with disabled parking to the front and rear and disabled access to the building. Public transport access is also better at Chapel Road Clinic compared to Firsway Health Centre in terms of being serviced by a nearby tram station and having frequent buses (see attached bus route map) arriving from all across the borough, nearby on Cross Street/Washway Road and also in Sale Town Centre. Both are an approximate three minute walk from Chapel Road Clinic. Sale Town Centre also has a taxi rank. Firsway Health Centre has only one bus route which runs from Altrincham, through Sale into Sale Moor (although the bus stop is directly outside the clinic) and it is not close to a tram stop. Maps showing location of Chapel Road and distance between this and Firsway Health Centre can be found in Appendix 1.

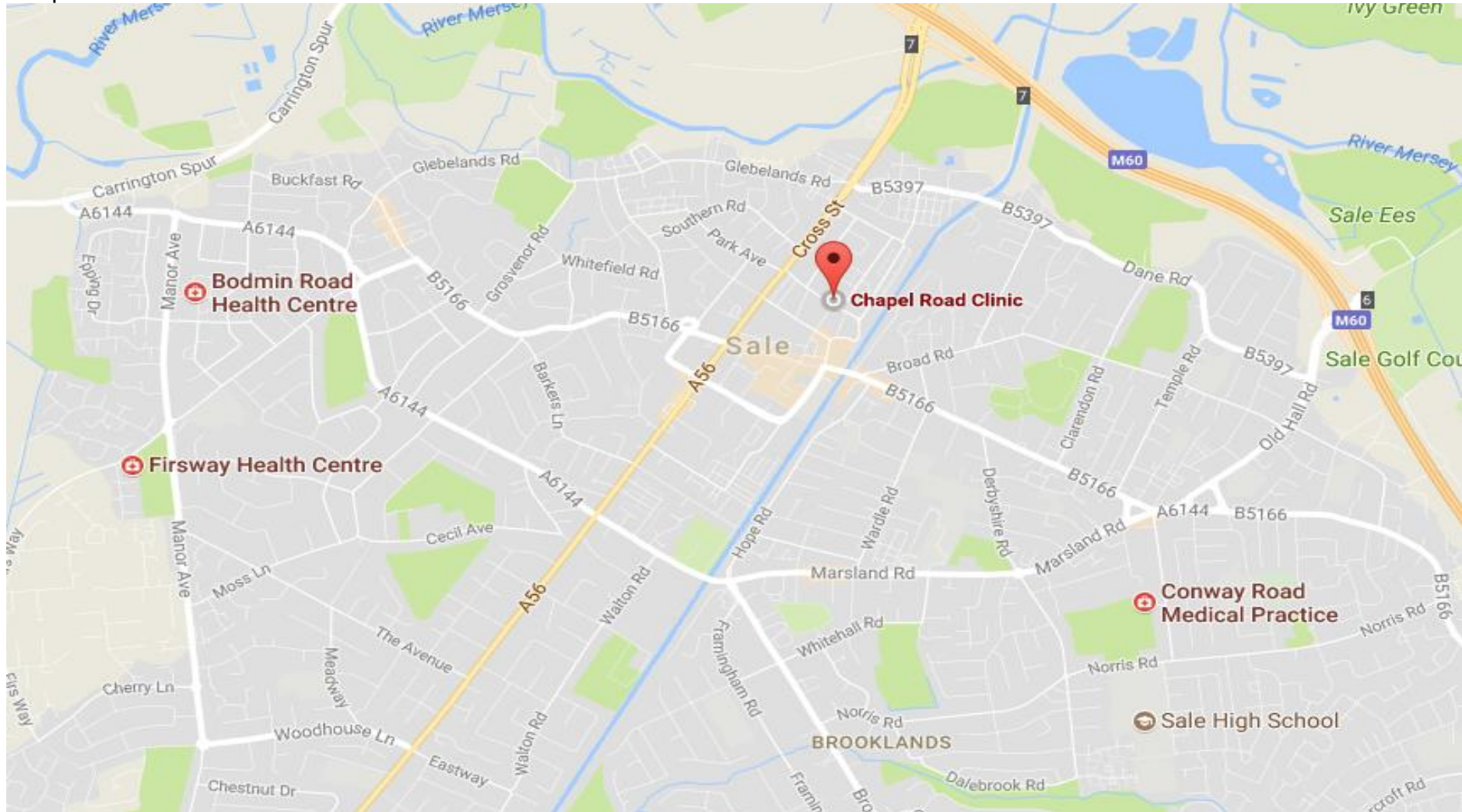
A wider communications exercise will be undertaken to notify the local population of the changes to the service to ensure a smooth transition, and this will include all partner agencies e.g. GPs, local hospitals and patients. Patient satisfaction will continue to be monitored via the national Friends and Family test.

We propose to implement this change towards the end of October and would therefore appreciate any feedback as soon as possible. Thank you for your continued support with the improvements we are making to the services to ensure we are providing an accessible and modern community health service.



## Appendix 1: Maps

### Chapel Road Clinic location



## Distance between Firsey Health Centre and Chapel Road Clinic

The image displays a Google Maps interface with a sidebar on the left and a map on the right. The sidebar contains the following information:

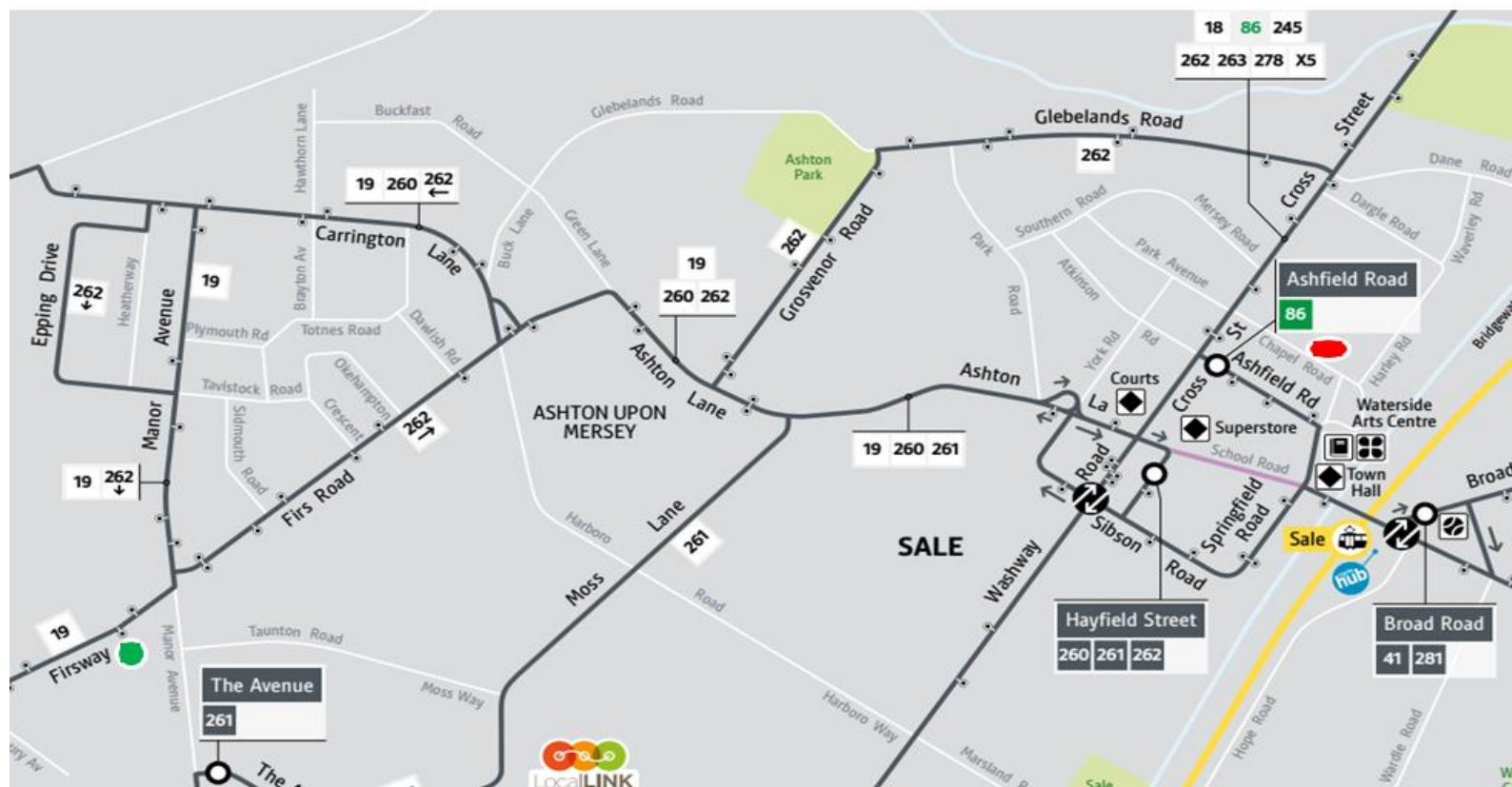
- Origin: Firsey Health Centre, 121 Firs Way, Sale
- Destination: Chapel Road Clinic, 70 Chapel Rd, Sale
- Buttons: Add destination, Leave now, OPTIONS
- Send directions to your phone
- Route 1: via B5166 (Fastest route), 8 min, 2.1 miles
- Route 2: via Harboro Rd/A6144 and A56, 8 min, 2.3 miles
- Route 3: 10:37 AM–10:55 AM, 18 min

The map shows the following routes:

- Blue route (Fastest):** 8 min, 2.1 miles. Path: Firsey Health Centre → B5166 → Chapel Road Clinic.
- Green route:** 8 min, 2.3 miles. Path: Firsey Health Centre → Harboro Rd/A6144 → A56 → Chapel Road Clinic.
- Grey route:** 18 min, every 20 min. Path: Firsey Health Centre → A6144 → Chapel Road Clinic.

Map labels include: River Mersey, Carrington Spur, Glebelands Rd, Buckfast Rd, Grosvenor Rd, Whitefield Rd, Cross St, Broad Rd, B5166, Harboro Rd, A6144, A56, Taunton Rd, Kershworth Rd, Cecil Ave, Waiton Rd, Hope Rd, Marsland Rd, Whitehall Rd, Norris Rd, BROOKLANDS, Firs Way, Manor Ave, Moss Ln, The Avenue, Woodhouse Ln, Iron Rd, Framingham Rd, Wardle Rd, Derbyshire Rd, Clarendon Rd, B5166, Broad Rd, B5397, B5397, Chapel Road Clinic, Firsey Health Centre.

## Bus routes serving Chapel Road Clinic & Firsway Health Centre



**FIRSWAY HEALTH CENTRE**



**CHAPEL ROAD CLINIC**

